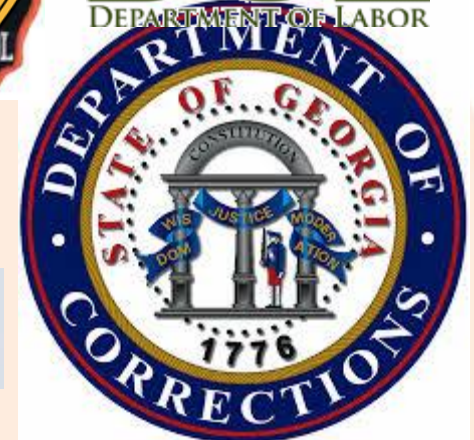


Progress, Innovation and Today's Event



DDS

GEORGIA DEPARTMENT
OF DRIVER SERVICES

GEORGIA DEPARTMENT OF
NATURAL RESOURCES
WILDLIFE RESOURCES DIVISION



GEORGIA DEPARTMENT OF
COMMUNITY HEALTH

Innovation in the Strategy Cycle




GEORGIA ENTERPRISE IT STRATEGIC PLAN



2020

Georgia Innovation Program

Innovation Team – Defines Initial approach to innovation

- Jeff Rolsten – DOAS
 - Jeff Strane – GTA
 - Nikhil Deshpande – GTA
 - Alice Zimmerman – OPB
 - Joan Schoubert – SAO
- 

Problems focus innovation efforts

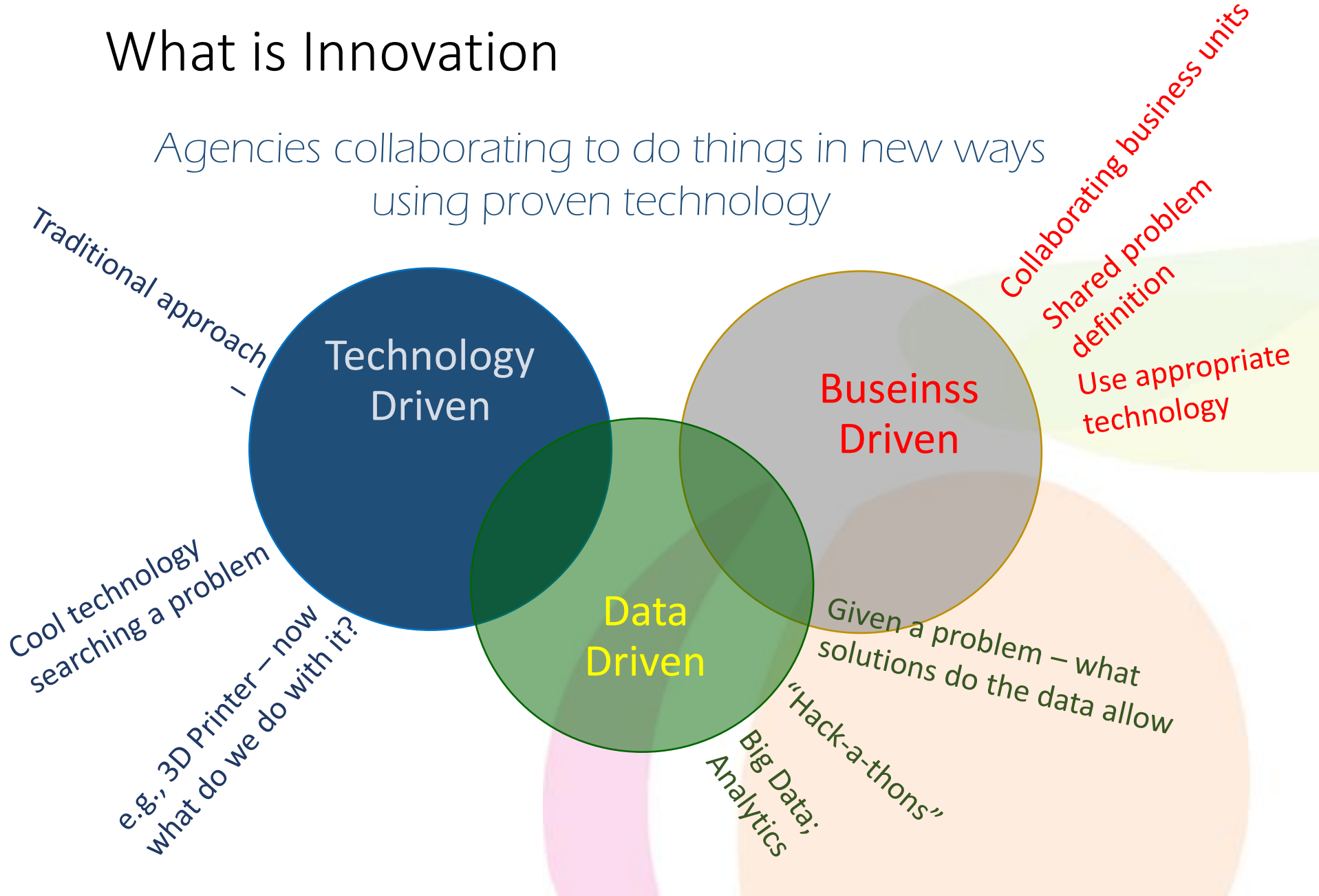
Example: US-Led Ebola Solution Collaborative

- Open Innovation Platform
- Challenge Competition
- Partnerships for Deployment

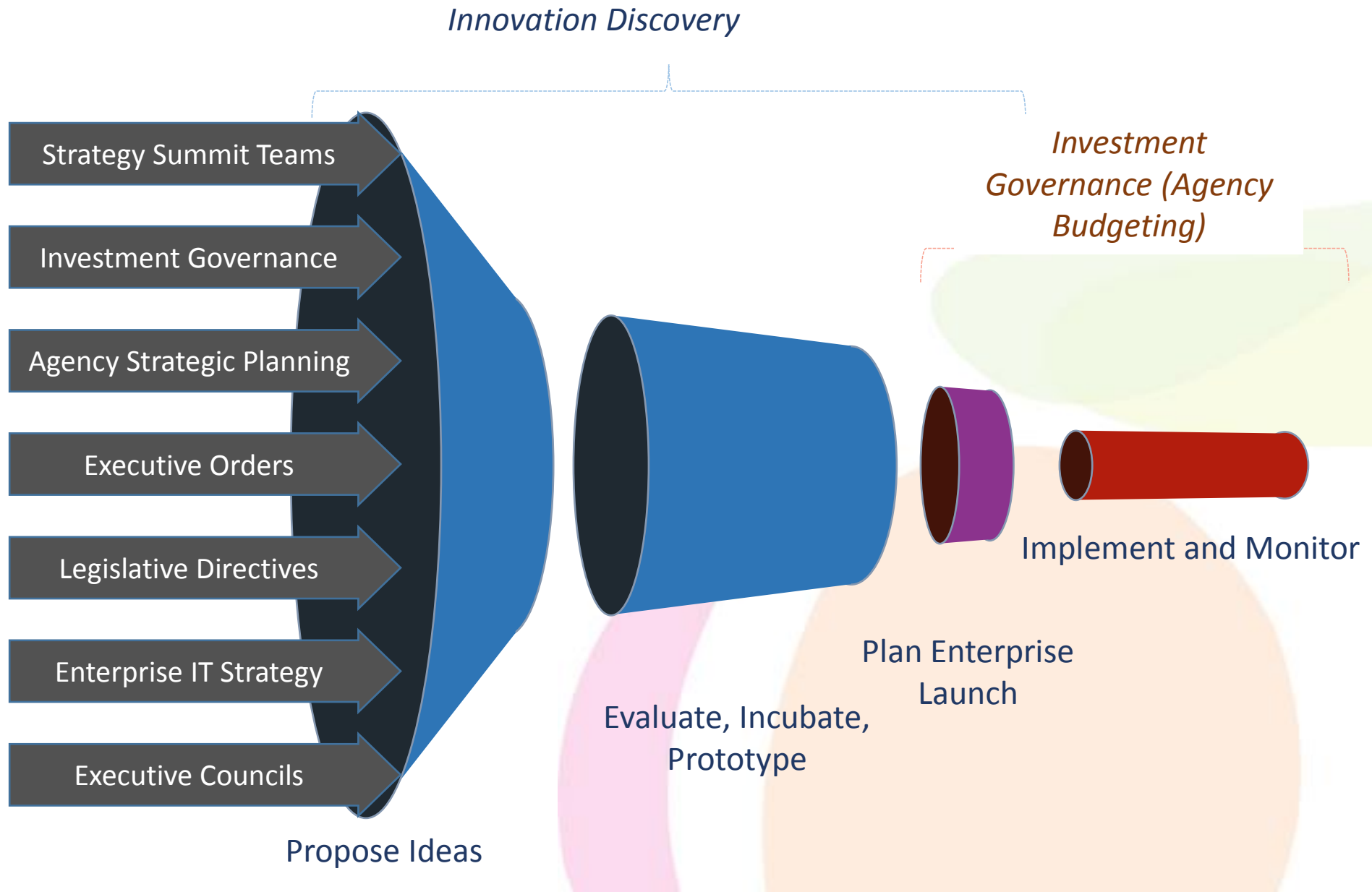


What is Innovation

Agencies collaborating to do things in new ways
using proven technology



Innovation Overview



Key Innovation Program Roles

Innovation Committee

- DOAS
- GTA
- OPB
- SAO
- Subject Matter Experts (as needed)
- Innovation Facilitator

Innovation Team

- Agencies
 - Innovation Lead (business owner)
 - Project Team Members
 - Functional Subject Matter Experts
 - CFO (approval for involved agencies)
- GTA
 - Innovation Program Facilitation
 - Technical Expertise (*internal and external*)

Innovation Program Governance

Innovation Committee

Reviews
submissions and
selects winners

Prioritizes winning
submissions based
in potential
enterprise impact

Recommends
specific action to
enable an
innovation

Decisions

Approves cross-
agency launch
plan

Executive Council:
Approves
enterprise launch

Identify
Opportunity
*(Identify
Opportunity,
Gather and
Submit)*

Prepares and
presents
opportunity

Prioritize
Opportunity
*(Review and
Assess)*

Prepares and
presents details
on innovation
opportunity

Prioritize
Solutions
*(Solution and
Evaluate)*

Identifies and
presents workable
solutions

Launch
Innovation
(Recommend)

Prepares
sustainable
investment plan
(with Innovation
Governance);
Monitors results

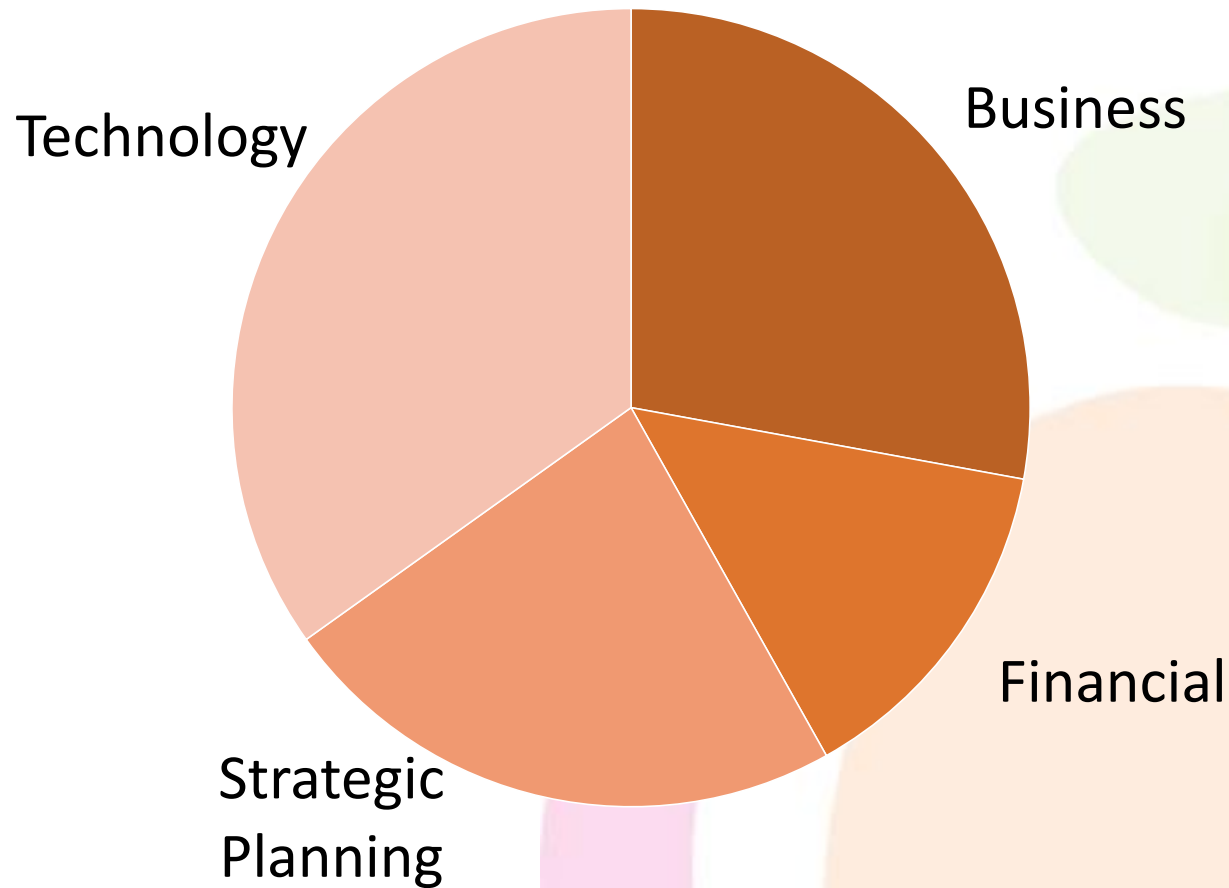
Innovation Team

Actions

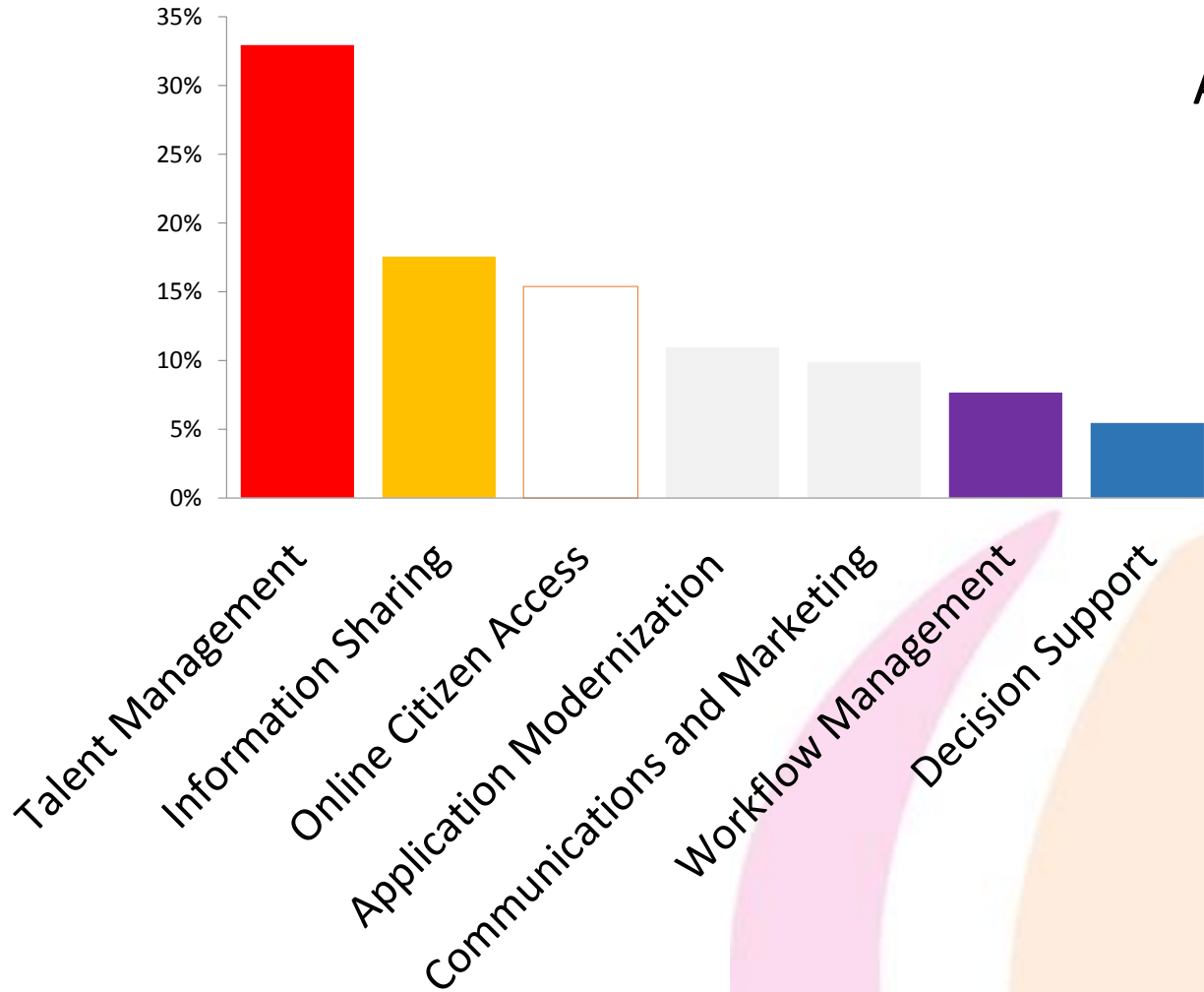
Today's Working Sessions



Pre-Summit Survey – Respondent Distribution



Top Agency Opportunities



Also Mentioned:

Service Efficiency

Remote Access

Business Continuity

Cloud

Security

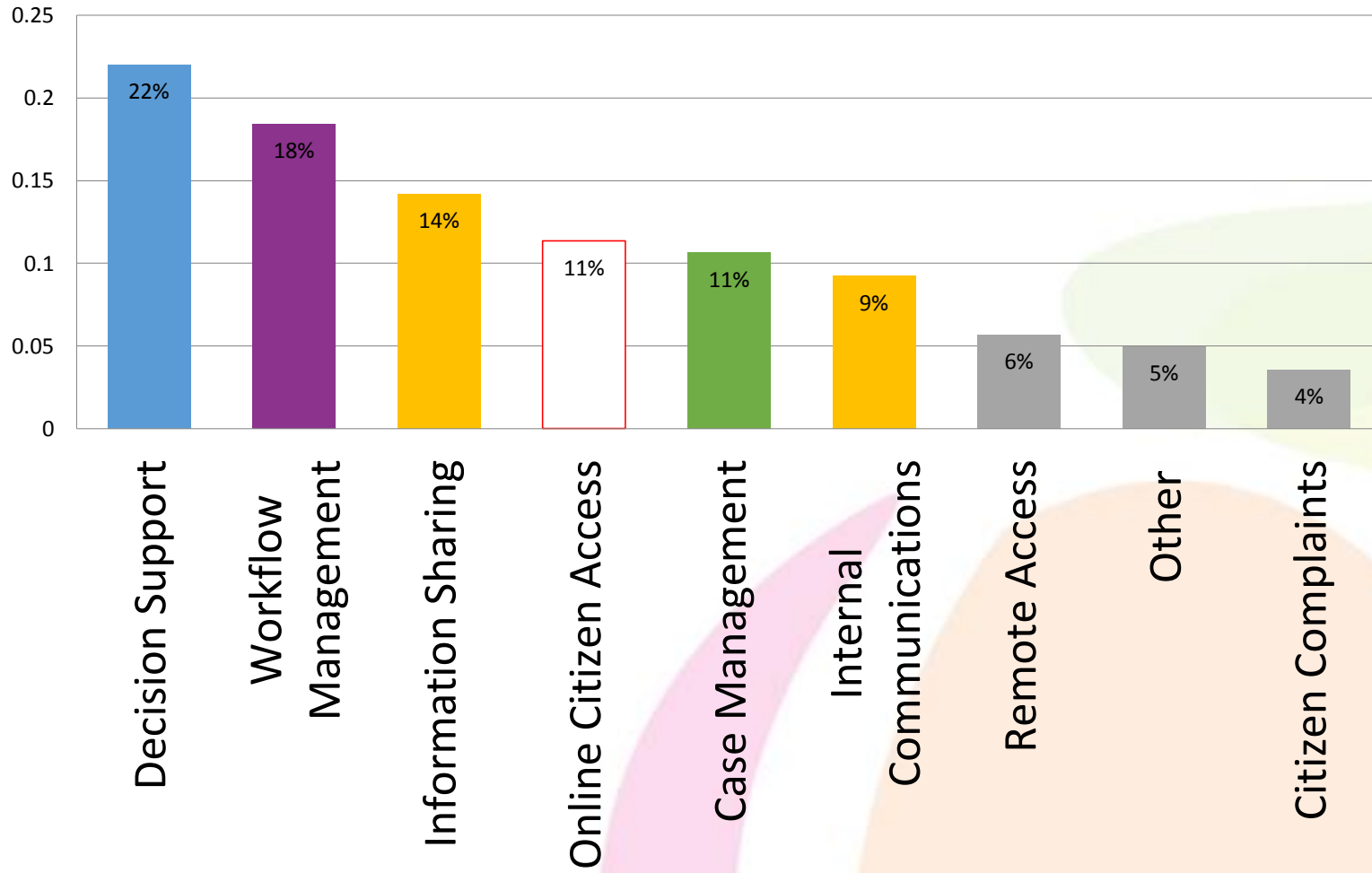
Business Continuity

Paper File Storage

Case Management

Pre-Summit Survey

Breakout Choices



Today's Breakout Sessions

1. Find your room
2. Define/Refine a shared problem
3. Describe the problem
4. Report to the big group

Topic	Room
Decision Support I	334
Decision Support II	335
Workflow Management	324
Information Sharing	328
Case Management	319

Innovation Opportunity Brief: Summary

- Name of Opportunity:
- Opportunity Summary (what is the problem/opportunity we're addressing – brief synopsis):
- Team Spokesperson:
- Primary Agency Contact for further information:
- Collaborating Agencies:

Opportunity Brief - High-level Business Impact

- Business Functions and/or Processes and how Impacted:
- State-wide Benefits Summary:
- Categorized Benefits:
 - Financial:
 - Quality & Efficiency:
 - Customer Experience:
 - Employee Morale:
 - Others:
- Measures of Success
- Primary Customers/Constituents Impacted:
- Primary Agencies Impacted